

# Sugar Plums Play Café

## Special Events Terms and Conditions

- Special events are charged at a one-off rate. Details of rates and guest numbers will be outlined in specific advertisements for each special event.
- Purchasing tickets and attendance at special events sessions is an acceptance of Sugar Plums' Terms, Conditions and Rules of Play. We reserve the right to ask guests to leave before the end of the event if they do not observe and adhere to the rules.
- We reserve the right to cancel or change any special event should the minimum numbers for attendance not be reached. In the event of a cancellation, we will endeavour to contact you as soon as possible, and a full refund will be issued to the card used to book the event.
- Tickets purchased for special events are only valid for the day and event for which they are purchased. Tickets are non-refundable, they cannot be changed or transferred as stated at time of booking.
- If you need to cancel your event place, please let us know as soon as possible. A transfer of tickets to an alternative event may be offered in exceptional circumstances, and only at the discretion of management.